

Fijowave Fijoport IoT Security Solution Helps Customers Reduce Costs and Improve Customer Retention

Fijoportnow rated "Avaya Compliant" with Avaya OneCloud solutions; Fijowave joins network of Avaya Experience Builders™ transforming customer engagement

DUBLIN – 26 September 2022 — Fijowave, a leading cyber security provider in EMEA, today announced that its Fijoport solution is compliant with key AvayaOneCloud™solutions, helping customers reduce costs, and improve customer satisfaction and retention. Avaya has selected Fijowave for membership as a Technology Partner in the Avaya DevConnect program, which promotes the development, compliance-testing, and co-marketing of innovative third-party solutions that are compatible with standards-based Avaya solutions. Avayais a global leader in solutions that enhance and simplify communications and collaboration.

Fijowave's core product Fijoport, an IoT (Internet of Things) secure remote access platform, helps customers remotely access, control, and proactively monitor equipment in locations that make physical access either too costly or difficult. This high security IoT Remote Management Platform enables 24/7 remote access for equipment maintenance and proactive monitoring without customer intervention. Any industry that has requirements to remotely access IP-enabled or legacy serial-enabled equipment can leverage this solution, with connectivity options available over fixed line, 3/4G, and LTE networks. The application is nowcompliance-tested by Avaya for compatibility with the Avaya Aura® 10.1 and AvayalPOffice11.0 platforms.

"Technology Partners like Fijowave are key to the development and evolution of customer support channels," said Eric Rossman, Vice President, Partnerships and Alliances, Avaya. "We believe in the value of zero trust cyber security, and are pleased that our customers can confidently add the Fijoport IoT security solution to their Avaya communications systems."

Fijowave is a Technology Partner in the Avaya DevConnect program, part of the Avaya Experience Builders™ network of Avaya experts, partners, developers, and customers. This unique global collaborative is positioned to deliver the next-gen customer and employee experiences businesses need through the Avaya OneCloud AI-Powered Experience platform. Partners in the DevConnect program develop, market, and sell innovative third-party products that interoperate with Avaya technology and extend the value of a company's investment in its network.

As a technology partner, Fijowavecan submit products to Avaya for compliance testing, where a team of DevConnect engineers develops a comprehensive test plan for each application to verify its Avaya compatibility. This enables customers to confidently add one of the best capabilities to their network without having to replace their existing infrastructure—helping speed deployment of new applications and reduce both network complexity and implementation costs.

Learn more about how <u>Fijowaveis part of Avaya's DevConnect</u> programand Avaya's other partner programs.



About Avaya

Businesses are built by the experiences they provide, and every day millions of those experiences are delivered by Avaya Holdings Corp. (NYSE: AVYA). Avaya is shaping what's next for the future of work, with innovation and partnerships that deliver game-changing business benefits. Our cloud communications solutions and multi-cloud application ecosystem power personalized, intelligent, and effortless customer and employee experiences to help achieve strategic ambitions and desired outcomes. Together, we are committed to help grow your business by delivering Experiences that Matter. Learn more at http://www.avaya.com.

About Fijowave

Fijowave is an Irish IoT security solutions company. Its products enable partners to remotely access, control, andproactively monitor equipment in locations that make physical accesseither too costly or difficult. Learn more at https://www.fijowave.com/.

Tags: Avaya, channel partners, communications solutions, devconnect, developers, resellers

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Cautionary Note Regarding Forward-Looking Statements

This document contains certain "forward-looking statements." All statements other than statements of historical fact are "forward-looking" statements for purposes of the U.S. federal and state securities laws. These statements may be identified by the use of forward-looking terminology such as "anticipate," "believe," "continue," "could," "estimate," "expect," "intend," "may," "might," "our vision," "plan," "potential," "preliminary," "predict," "should," "will," or "would" or the negative thereof or other variations thereof or comparable terminology. The Company has based these forward-looking statements on its current expectations, assumptions, estimates and projections. While the Company believes these expectations, assumptions, estimates and projections are reasonable, such forward-looking statements are only predictions and involve known and unknown risks and uncertainties, many of which are beyond its control. The factors are discussed in the Company's Annual Report on Form 10-K and subsequent quarterly reports on Form 10-Q filed with the Securities and Exchange Commission (the "SEC") available at www.sec.gov, and may cause the Company's actual results, performance or achievements to differ materially from any future results, performance or achievements expressed or implied by these forward-looking statements. The Company cautions you that the list of important factors included in the Company's SEC filings may not contain all of the material factors that are important to you. In addition, in light of these risks and uncertainties, the matters referred to in the forward-looking statements contained in this press release may not in fact occur. The Company undertakes no obligation to publicly update or revise any forward-looking statement as a result of new information, future events or otherwise, except as otherwise required by law.

Source: Avaya Newsroom